

GENERAL EXCHANGE TARIFF
PSC No. 3

CINCINNATI BELL TELEPHONE COMPANY

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Disaster Redirect Service

(T)

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MAY 22 1998

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SECTION 9 (1)

BY: Stephan O. Bell
SECRETARY OF THE COMMISSION

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Disaster Redirect Service (Cont'd)

(T)

A. GENERAL

1. Disaster Redirect Service is an AIN-based disaster recovery service which allows the customer to establish predetermined routing plans for incoming voice and data traffic. The alternate routing plan is designed by the subscriber, working with a CBT representative at the time Disaster Redirect Service is established. This plan is loaded into an AIN Service Management System where it is dormant. (T)
(D)
(D)
2. In the event of a disaster, the Disaster Redirect Service subscriber must contact CBT and provide his PIN in order to activate the trigger which initiates the alternate routing pattern(s). At that time, the traffic will be routed to a number(s) preselected by the Disaster Redirect Service subscriber. Calls may be completed within the local or long distance network. Disaster Redirect Service will provide protection for a number of types of service interruptions, including PBX failures and cable cuts. In order to restore the original call routing, the subscriber must contact CBT to deactivate the alternate routing plan. (T)
(D)
(T)
3. Disaster Redirect Service is available to nonresidence access customers where facilities permit. (T)
4. The customer may arrange for one or multiple disaster patterns in the routing plan. These routing patterns can include optional features such as Time of Day/Day of Week routing or Allocation routing. No changes to the customer's Directory Number will be required when subscribing to this service. (T)

B. DEFINITION OF TERMS

1. Advanced Intelligent Network (AIN)

A service-independent, software-controlled product development architecture in which the network intelligence is located in computer nodes distributed throughout the network rather than in the originating and terminating Central Offices (CO).

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2. Trigger

Information within the Service Switching Point (SSP) which recognizes that AIN service logic is required for proper handling of a call and initiates that logic.

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B. DEFINITION OF TERMS (Continued)

3. Disaster Pattern

A predetermined set of call-handling instructions established by the customer by which incoming calls to a telephone number will be rerouted in the event of a service interruption. Incoming calls to multiple telephone numbers at one location that are routed to the same telephone number or numbers in an identical manner will be considered one disaster pattern.

4. Time of Day/Day of Week Routing

Reroutes incoming calls to a telephone number to different location or different routing arrangement based upon the times of day/days of week when the call originates.

5. Percentage Allocation Routing

Reroutes incoming calls to a telephone number to different locations based upon a percentage distribution as determined by the customer.

C. REGULATIONS

1. Provision of this service, or provision of any specific element associated with this tariff, is subject to the availability and operational limitations of the equipment and associated facilities.
2. The customer shall work with a CBT representative in designing a disaster routing plan. This plan may consist of one or more disaster patterns.
3. Disaster Redirect Service is offered under the Variable Term Payment Plan (VTPP) as found in Section 34 and is available for payment plans of 12, 24, 36 and 60 months. The minimum service period for Disaster Redirect Service is 12 months. If service was installed prior to February 1, 2005 and at the end of any of the payment plan periods, the customer does not renew for another payment period or does not request discontinuance of service, Disaster Redirect Service will be continued at the then-current rates for the monthly payment period. If the service was installed on or after February 1, 2005 and the customer does not renew for another payment period or elect to discontinue service, the terms and conditions found under "renewal options" in Section 34 will apply.

Customers who prematurely disconnect their Disaster Redirect Service will be subject to termination charges. The termination charge will be calculated by multiplying the number of patterns by the contracted rate per pattern times the number of months remaining in the payment period and will also include all initial charges that were waived at the time of installation.

Commission approval of the termination liability for Disaster Redirect Service contracts or arrangements is not intended to indicate that the Commission has approved or sanctioned any terms or provisions contained therein. Signatories to such contracts shall be free to pursue whatever legal remedies they may have should a dispute arise.

Material previously found on this page can not be found on page 4.

Issued: May 2, 2005

D. Scott Ringo, Jr., Assistant Secretary, Cincinnati, Ohio

By 
Executive Director

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DISASTER REDIRECT SERVICE

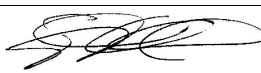
4. If the customer cancels, in whole or in part, any requested addition or modification to Disaster Redirect Service prior to installation of the service the customer will reimburse CBT for the actual expenses incurred by CBT in connection with such modification prior to CBT's receipt of notice of cancellation. However, the amount of such reimbursement should not exceed the charges for which the customer would have otherwise been responsible. (M)
5. The customer may add additional numbers or locations to its Disaster Redirect Service at the rates in effect at the time of such addition, provided that CBT has sufficient resources to support such addition. If sufficient resources are not available, the customer will be responsible for any special charges which may be required in order to add the additional numbers or locations to its Disaster Redirect Service. (M)
6. The customer may move the location of its Disaster Redirect Service to another location and retain the current monthly rates and continue the contract period, provided central office capacity and Disaster Redirect Service functionality exist. Initial nonrecurring charges will be reapplied. Termination charges will be applied in the event of a move to a location lacking sufficient central office capacity or Disaster Redirect Service functionality.
7. If calls are redirected to an IntraLATA long distance number or to an InterLATA carrier, the customer is responsible for paying any toll or switched access charges which might apply to each call redirected to a subscriber location outside the CBT local calling area.
8. Upon the customer's request, CBT will assist in coordinating and testing the customer's disaster plan once a year at no charge. Additional annual tests will incur charges comprised of the pattern activation rate. All disaster plan testing will take place between 11 p.m. and 7 a.m. unless otherwise agreed upon by CBT.
9. Disaster Redirect Service cannot be guaranteed functional unless both the called and calling parties are served by, and the call is routed through appropriately equipped central offices, and routed over appropriately equipped facilities for calls between such equipped central offices. In the event that a call originates or terminates outside the CBT LATA, CBT will use its best efforts to maintain compatibility with any company required to complete such calls. CBT will not be liable for any Customer loss due to the handling of these calls.
10. CBT does not guarantee the availability or reliability of Disaster Redirect Service in the event of a network-affecting disaster.
11. Activation of subscriber plans will be performed on a first come, first served basis. Upon request that Disaster Redirect Service be activated, CBT will make every effort to activate the service as quickly as possible. However, the length of delay between the time the subscriber requests activation and the time that the activation actually occurs depends on factors such as the number of other Disaster Redirect Service activation being processed when an activation request is received as well as the network load at the time the request is received.

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Vice President, Cincinnati, Ohio

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By

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Executive Director

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DISASTER RedirectSM Service (Cont'd)

(N)

12. CBT shall not be responsible to the customer or user if changes in any of the ~~equipment~~, operations, or procedures of CBT used in the provision of DISASTER RedirectSM Service render any facilities provided by the customer or user obsolete or require modifications or alterations of such equipment or system or otherwise affect its use or performance. provided CBT has met any applicable information disclosure requirements otherwise required by law.
13. Neither CBT, nor its agents, will be liable for any losses or damages of any kind resulting from the unavailability of its equipment or for any act, omission or failure of performance by CBT, or its employees, or agents, in connection with this Tariff. CBT will not be responsible for calls that cannot be completed as a result of repair or maintenance difficulties on CBT facilities and equipment nor on equipment provided by the customer.
14. Neither the Company, nor its agents assume liability for any loss of revenues, increased costs, expenses, liabilities or inconvenience experienced by the customers due to any unsatisfactory performance of DISASTER RedirectSM Service. Further, neither CBT, nor its agents, shall assume any liability for consequential, indirect or incidental damages.

(N)

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FOR THE PUBLIC SERVICE COMMISSION

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Deborah A. Lillard
President. Cincinnati, Ohio

Deborah A. Lillard
Vice President Marketing and
Business Development

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D. RATES AND CHARGES

		Monthly Rates							
			12	24	36	60	Subsequent		(N)
		<u>Nonrecurring</u>	<u>Monthly</u>	<u>Months</u>	<u>Months</u>	<u>Months</u>	<u>Changes</u>	<u>USOC</u>	(N)
Per Disaster Pattern		\$ 55.00	\$ 50.00	\$47.50	\$ 45.00	\$ 40.00	\$ 75.00	DPX	(N)
Service Establishment Charge									
First Disaster Pattern Telephone Number in a Disaster pattern	\$ 150.00							D4R	
Each Additional Disaster Pattern Telephone Number In a Disaster Pattern	30.00							D4R	
Per Disaster Pattern Telephone Number	--	1.50	1.25	1.13	1.00	0.90	75.00*	D4G	(N)
Options:									
a. Time of Day/Day of Week (Per Routed Location/Per Pattern)	75.00						75.00	F5TPZ	
b. Percentage Allocation (Per Routed Location/Per Pattern)	75.00						75.00	F5PPZ	
Per Pattern Activation	75.00	n/a	n/a	n/a	n/a	n/a		NR9DA	
Per Password Change	75.00	n/a	n/a	n/a	n/a	n/a		NR9DP	

* Rate for 1 to 20 numbers changed. Rate for each additional number changed exceeding 20 numbers is \$2.00.

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Christopher S. Colwell, Vice President, Cincinnati, Ohio

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